

When you purchase an i-limb™ prosthesis from Touch Bionics®, you also automatically benefit from our premier product support package, touch care™

Touch Care™ is designed to optimize your patients' experience with a Touch Bionics' prosthesis. From regular maintenance and web-based training to software upgrades and extended warranties, Touch Care™ provides a comprehensive set of benefits.

Remember, we are only a phone call away:

+1-855-MY-iLIMB

(for North American customers)

+44 1506 445 410

(for International customers)

The key elements covered by Touch Care™ include:

- Warranty (including accidental damage)
- Additional i-limb skin active coverings
- Help desk
- Service and Repairs
- iPod Touch with biosim mobile control app
- biosim software upgrades
- Training



North American Customers
Tel: +1 855 MY iLIMB (694 5462)

International Customers
Tel: +44 1506 445 410
Email: info@touchbionics.com

For address details and further information please visit www.touchbionics.com

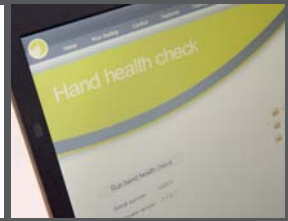
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touch care™

premier service and support package
for your patient's i-limb™ prosthesis



With Touch Care, you're covered...

Warranty

While your patient's i-limb device is covered under Touch Care™, the prosthesis is covered under warranty that includes accidental damage.

Customer support

Our help desks are the first point of contact for getting you the answers you need about our products.

To access your customer support team, dial:

1-855-MY iLIMB

(North America)

+44 1506 445 410

(International)

Service and Repairs

If your patient's prosthesis requires a repair or service, Touch Care ensures that you will be provided with prompt and dedicated support by our customer support team. If your patient's prosthesis needs to be returned to Touch Bionics, Touch Care ensures that they

will be provided a courtesy hand while their device is with us for service.**

Coverings

The Touch Care program provides our patients with replacement i-limb™ skin active or i-limb™ skin digit active covers every three months via their participation in the Patient Care Pathway.*

Patient Care Pathway

The Patient Care Pathway is a tool designed to provide you with the supporting evidence-based information you need to strengthen your communication with payers.

Mobile control app

i-limb™ users receive an Apple® iPod Touch with their prosthesis, allowing quick and easy access to grip features while on the go.

biosim software

Our biosim software controls the i-limb™ prosthesis. With Touch Care you and your patient will receive free upgrades to the biosim software.

Hand Health Check & Annual Service

While covered under Touch Care, your patient's i-limb prosthesis is eligible for an annual service check, and a Hand Health Check can be accessed at any time remotely via the biosim software or biosim mobile control app.

Training via software

Your patient can access training tools within the biosim software to help achieve triggers and activate more features. In addition, you can use the software to gather usage statistics from your patient's prosthesis in order to better address any challenges.



* Terms and Conditions apply

** Not available for i-limb digits devices